

CalJOBS <sup>SM</sup> Users		CalJOBS <sup>SM</sup> Customer Support	
Job Seekers accessed the system .....	284,962	Calls / E-mail Inquiries .....	12,643
Employers accessed the system .....	11,366	Public Help Desk (Job Seekers).....	7,979
EDD/LWIA <sup>1</sup> Staff accessed the system .....	3,079	Employer Help Desk .....	3,182
EDD/LWIA <sup>1</sup> MIS <sup>2</sup> Administrators accessed the system .....	96	Central Office (EDD & LWIAs).....	1,482
ETPL <sup>3</sup> Training Providers accessed the system.....	305	Tickets Opened .....	195
Cash requests .....	1,414	Tickets Closed .....	164
Cash requests amounts processed.....	\$90,808,796.50	LWIA <sup>1</sup> who Successfully Uploaded.....	23
Other 4 <sup>th</sup> Quarter CalJOBS <sup>SM</sup> Totals		Cumulative In CalJOBS <sup>SM</sup> as of 12/31/14	
New Job Seeker Registrations .....	115,290	Job Seekers .....	1,082,650
New Employer Registrations .....	3,891	Employers .....	62,697
Successfully Enabled .....	3,391	Job Orders (Since 5/5/14).....	23,851
Locked Out (for insufficient information) .....	500	Tickets Still Open (Since 5/5/14) .....	77
Pending Validation .....	0	Tickets Closed (Since 5/5/14) .....	473
New Job Orders .....	22,964	WARN <sup>4</sup> Notices (Program Year 2014-15) .....	316
Active Job Openings .....	96,808		
New WARN <sup>4</sup> Notices.....	182		
Layoffs from WARN <sup>4</sup> Notices.....	15,356		

<sup>1</sup>Local Workforce Investment Area

<sup>2</sup>Management Information System

<sup>3</sup>Eligible Training Provider List

<sup>4</sup>Worker Adjustment & Retraining Notification